

POST:	Recovery and Housing Support Worker (Homelessness Project)
LOCATION:	Keighley, West Yorkshire
GRADE:	3, Salary: £26,603.64
HOURS:	Full-time, working 35 hours per week

Purpose of the Job:

The Recovery and Housing Worker will provide person-centred support to people experiencing homelessness alongside alcohol and/or other drug use, helping them to overcome barriers to securing and sustaining stable accommodation. The postholder will achieve this through:

- Delivering support in a range of settings, including drop-in sessions, one-to-one appointments and group activities, tailoring support to each individual's needs.
- Empowering people to identify, work towards and achieve their own goals, supporting them to improve their health and wellbeing, build resilience, and develop the confidence and practical skills needed to live independently and sustain positive change.
- Developing and delivering personalised recovery and housing plans in partnership with individuals, ensuring support reflects their needs, priorities and aspirations.
- Working collaboratively with colleagues, partner agencies and the wider community to help people access the services, resources and opportunities they need.
- Supporting people to secure and sustain stable accommodation, strengthen their recovery and achieve lasting improvements in their lives.

Main Duties

- Collaborate with the wider Homelessness Project team and other Project 6 colleagues to create and deliver personalised support plans that meet each individual's needs.
- Provide intensive, person-centred support for approximately 12-18 months, enabling people to move away from homelessness and towards independent living.
- Complete housing assessments and support individuals with accommodation applications.
- Deliver practical harm reduction advice and interventions that promote safety and wellbeing.
- Support individuals to attend appointments with housing, health, treatment and welfare services, encouraging engagement and continuity of care.
- Reconnect people with appropriate community, health and recovery services to address wider support needs.
- Continue providing support after accommodation has been secured, helping individuals to sustain their tenancy and prevent repeat homelessness.
- Offer practical guidance on budgeting, financial management and accessing grants for essential household items, including furniture and white goods.
- Support individuals to establish healthy daily routines, develop independent living skills and rebuild positive social connections.

- Contribute to creating a welcoming, recovery-focused day service environment that promotes engagement, wellbeing and positive outcomes for people experiencing homelessness.
- Maintain accurate records, monitor progress against support plans and work in line with organisational policies and safeguarding procedures.
- Keep accurate and confidential records.
- Produce relevant documents and reports in support of the role.
- Attend and contribute to meetings with other staff and partners.

Project 6 is committed to being a safe, healthy, and non-discriminatory employer. You will need to abide by our code of conduct, health and safety and HR Policies.

Post-specific Duties:

- To work with people who use alcohol and/or other substances including street drinkers, removing barriers to their engagement
- To focus on a specific women's only offer to support and promote a service that meets the needs of women accessing
- Provide an open access, safe place where regular on-going interventions, including harm reduction strategies are in place, to support individuals who are severely dependent upon alcohol or other substances
- Support volunteers in decisions related to boundaries and confidentiality.

PERSON SPECIFICATION

Listed below are the ideal knowledge, experience, skills and values you'll need to do this job. We will assess these through your application or through tests or interviews after shortlisting.

We recognise the value of personal lived experience and voluntary experience as alternatives to formal experience and qualifications.

Knowledge and Experience	Method
N/SVQ level 3/degree in Health and Social Care or significant equivalent experience. Or qualification in substance use treatment or housing, or have significant relevant experience.	Application/ Assessment
Practical knowledge of the challenges facing people who have difficulties relating to drug or alcohol use. Experience of supporting people experiencing homelessness, multiple disadvantage or complex needs.	Application/ Assessment
Knowledge of housing pathways, homelessness legislation or accommodation services.	Application/ Assessment
Understanding of recovery-focused practice, trauma-informed approaches and harm reduction principles.	Application/ Assessment
Experience of developing and delivering person-centred support plans.	Application/ Assessment
Experience of tenancy sustainment and independent living support	Application/ Assessment
Experience of working with people with alcohol and/or other drug issues, individually or in groups, or have personal lived experience.	Application
Skills	
Ability to build positive, respectful and trusting relationships with a compassionate, empathetic and non-judgemental approach.	Application/ Assessment
Ability to effectively manage conflict	Assessment
Ability to motivate and empower individuals to achieve positive outcomes.	Application/ Assessment
Ability to complete assessments, maintain accurate records and monitor progress.	Assessment
Strong organisational skills with the ability to manage a varied caseload.	Assessment
Values	
A firm belief that all people matter.	Application/ Assessment
An evidenced belief that everyone can change.	Application/ Assessment
A track record of delivering on your commitments.	Application/ Assessment
A personal commitment to equality, diversity and inclusion.	Application/ Assessment