



Job Description and Person Specification: Dual Diagnosis Support Worker

POST: Dual Diagnosis Support Worker
LOCATION: Keighley
GRADE: 3; £26,603.64 (FTE), £19,002.60 (Actual)
HOURS: 25 hours per week

Purpose of the Job:

- To review and assess the needs of people who use the service with a dual diagnosis of Serious Mental Illness (SMI) and Substance use.
- To directly intervene with people who use our services in a one-to-one or group setting to help them to address their problematic alcohol/drug use.
- To provide support in the community for individuals and families with the aim of helping them to make the positive lifestyle changes that will aid their recovery.
- To support and signpost individuals and families to engage with other supportive services.

Main Duties

- To support service users to improve general health, including dietary needs and personal hygiene.
- To support service users to improve their social situation, including assistance with housing, benefits, accessing community services and budgeting.
- To work with service users to remove any structural and social barriers to accessing treatment services.
- To support individuals and families to access appropriate treatment and recovery services.
- Keep accurate and confidential records.
- Produce relevant documents and reports in support of the role.
- Attend and contribute to meetings with other staff and partners.

Project 6 is committed to being a safe, healthy, and non-discriminatory employer. You will need to abide by our code of conduct, health and safety and HR Policies.

Other role-specific duties:

- Assist in the delivery of mental health transformation, working with people receiving support from Community Mental Health Teams who have a dual diagnosis of Serious Mental Illness (SMI) and Substance use.
- Supporting people to reach their goals and move towards a meaningful recovery
- Assist and aid people using the service who have a dual diagnosis to maximise their independence as part of a structured programme of care and support
- Share, collect and act on relevant information from other support agencies or authorities, as delegated by the Team Leader/ Service Manager, in response to the changing support needs of people using the service, to allow for the best quality of care and support.

PERSON SPECIFICATION

Listed below are the ideal values, experience, knowledge and skills you'll need to do this job. You do not need **all** of these to apply, and every application will be considered. We will assess these through your application, or through tests or interviews after shortlisting.

We recognise the value of personal and voluntary experience as alternatives to formal experience and qualifications.

Knowledge	Method
N/SVQ level 3/degree in Health and Social Care or significant equivalent experience. Or qualification in substance use treatment/support or significant relevant experience.	Application
Practical knowledge of the challenges facing people who have difficulties relating to drug or alcohol use.	Application Assessment
Accredited training in mental health, drugs and alcohol and or peer support.	Application
Experience	
Experience of working with people with a severe mental illness (SMI) and/or issues with drugs or alcohol, individually or in groups, or have personal lived expertise.	Application
Experience of providing therapeutic services to people who need support with their mental health or who use substances.	Application and Assessment
Effectively using technology to manage a caseload and support individuals.	Application
Experience of risk management when working with people	Application
Skills	
Ability to effectively manage conflict.	Assessment
Ability to prioritise and support a complex caseload.	Assessment
Values	
A firm belief that all people matter.	Assessment
An evidenced belief that everyone can change.	Assessment
A track record of delivering on your commitments.	Assessment
A personal commitment to equality, diversity and inclusion.	Assessment

OTHER SPECIFIC ATTRIBUTES

- Experience of working in the voluntary sector.
- Experience of using a range of self-management or recovery tools and techniques.
- Experience of working in a mental health setting.